



### Lincoln on Leadership

Meeting 10 September 2007

### Lincoln on Leadership

- Lincoln on Leadership Executive Strategies for Tough Times
  - by Donald T. Phillips
  - 1992 Warner Books publication
  - At least 23 reprints
  - Has been translated into seven other languages
  - "Clinton's private bible about how to govern TIME"
  - Author claims there were no books on Lincoln's leadership or management philosophy

#### **Testimonials**

- "Lucid.....compelling ....a book not to be missed by anyone who manages people and problems" James M. McPherson author of Battle Cry of Freedom and Abraham Lincoln and the Second American Revolution.
- "A wonderfully refreshing and interesting way to get across several critical – and timeless – leadership messages"

John Scully, Chairman and CEO, Apple Computer Inc.

 "This expert, detailed record of [Lincoln's] leadership qualities not only illustrates the past, it might also help light the way to the future" Mario M. Cuomo. Governor of New York and co-author of Lincoln on Democracy.



#### Lincoln

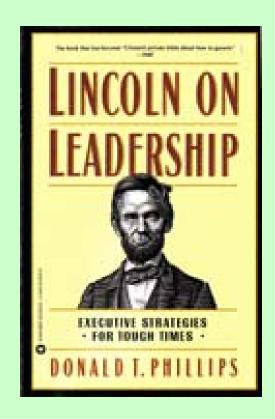
- Only ten days before Lincoln took the oath of office the Confederate States seceded.
- On taking office, Lincoln was viewed by his own advisors as nothing more than a gawky, second-rate country lawyer with no leadership experience
- "Lincoln went on to become the honored and revered president in history"

#### Leadership

- "Leader" a primary shoot of a plant through which the organism lives and thrives
- "Leader's ability to embody and communicate the company's vision"
- Aspirations, values/motivations of both leader and followers
- People can relate to concrete illustrations
  - Lincoln gives tangible examples

## Four parts

- I. People
- II. Character
- III. Endeavour
- IV. Communication



#### People & Character

#### I. People

- Get out of the office and circulate among the troops
- Build strong alliances
- Persuade rather than coerce

#### II. Character

- Honesty and integrity are the best policies
- Never act out of vengeance or spite
- Have the courage to handle unjust criticism
- Be a master of paradox

#### **Endeavour & Communication**

#### III. Endeavour

- Exercise a strong hand Be decisive
- Lead by being led
- Set goals and be results-oriented
- Keep searching until you find your "Grant"
- Encourage innovation

#### IV. Communication

- Master the art of public speaking
- Influence people through conversation and storytelling
- Preach vision and continually reaffirm it

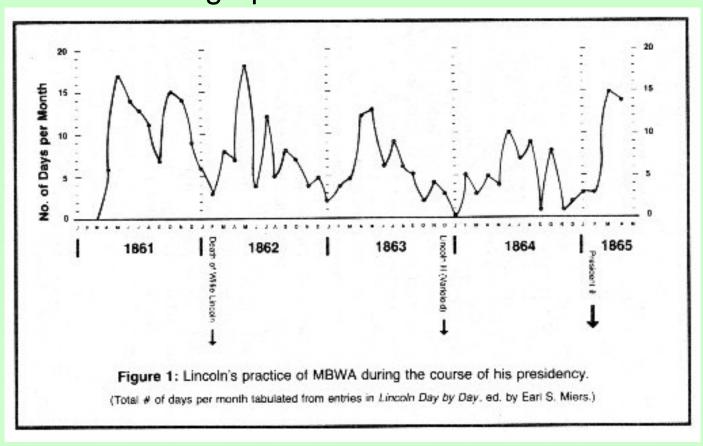
# Get out of the Office and Circulate Among the Troops

Lincoln describing Gen. John C. Fremont (Dept of the West):

- "He is losing the confidence and respect of men near him, whose support any man in his position must have to be successful.
- "His cardinal mistake is that he isolates himself, and allows nobody to see him; and by which he does not know what is going on in the very matter he is dealing with".
- With this description, says the author, Lincoln revealed the cornerstone of his own personal leadership philosophy, an approach that would become part of a revolution in modern leadership thinking 100 years later when it was dubbed 'MBWA' by Peters & Waterman in 'In Search of Excellence'.

#### Management by Wandering Around

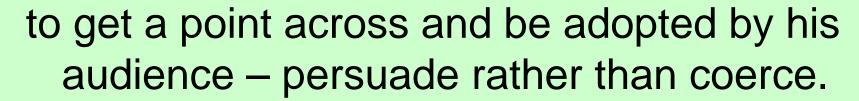
Phillips demonstrates how much Lincoln was in part out of the office with a graph:



## Influence by storytelling

#### Lincoln used

- Storytelling
- Anecdotes
- Homour
- Word pictures
- Quotations





#### Be a Master of Paradox

## Take the following statements made between March 1861 and July 1862:

- Take time and think well upon a subject. Nothing valuable can be lost by taking time
- Delay is ruining us
- Time is everything. Please act in view of this
- Make haste slowly
- Lincoln's adept handling of paradox was later confirmed by recent leadership studies as an essential skill for all leaders (referring to Tom Peters book *Thriving on Chaos*)

#### Be proactive rather than reactive

- Allow time to cool off
- Avoid conflict over insignificant matters
  - "A man has not time to spend half his life in quarrels"
- Write letters and never send them
- Leadership could bring out the worst in us
- By being more proactive than reactive we can better focus on the required outcome



## Lead by being led

## Encouraging subordinates to believe they were doing the leading

- Played to Licholn's need for honesty, integrity and human dignity
- Encouraged innovation and risk-taking
- Lincoln had the enviable quality of being able to listen to people without being threatened himself. He possessed openmindedness and flexibility.

# Accept responsibility when things go wrong

- He tried to let his generals know when they failed he failed too
  - This also encouraged innovation and risktaking
- Lincoln accepted responsibility for battle losses
  - McClellan at Second Bull Run
- Let generals know when they were right and he was wrong
- Praise when initiative taken



#### Overview

Dennett: Each generation has created its own Lincoln

A chameleon?

 The next book in the series: "Leadership Secrets of Attila the Hun"



#### Discussion

- In your understanding, does the definition of leadership imply agreement of those being lead?
- Do you think of Lincoln as sometimes a paradox? Appearing to agree with different points of view or do you feel he usually stood for clear values?
- Is it your impression from what you know about Lincoln that the author is trying to shoe-horn Lincoln into 1990s management theories?